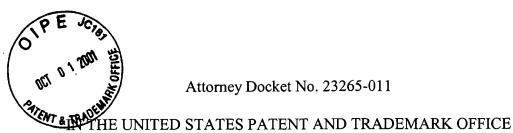
Technology Center 2100



Attorney Docket No. 23265-011

Applicant:

Gordon Earle, et al.

Serial No.:

09/814,315

Filed:

March 21, 2001

For:

SYSTEM AND METHOD FOR DYNAMIC MANAGEMENT

OF BUSINESS PROCESSES

Examiner:

Not Yet Assigned

Art Unit:

2161

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Assistant Commissioner for Patents, Washington, D.C. 20231, on the 28th day of September, 2001.

Marianne M. Downing, 42,870

Assistant Commissioner for Patents Washington, D.C. 20231

TRANSMITTAL LETTER

Sir:

Transmitted herewith for filing in the present application are the following documents:

- [X]STATEMENT FILED PURSUANT TO THE DUTY OF DISCLOSURE UNDER 37 C.F.R. §§1.56, 1.97 and 1.98;
- PTO-1449 FORM WITH COPIES OF CITED REFERENCES ATTACHED; and [X]
- [X]**POSTCARD**

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at 617/542-6000, Boston, Massachusetts.

No fee is believed due at this time. However, if a fee is required, the Commissioner is hereby authorized to charge the necessary fees to the account of the undersigned, Deposit Account No. 50-0311, Ref. No. 23265-011. A duplicate copy of this transmittal letter is enclosed.

Respectfully submitted,

Marianne M. Downing Registration No. 42,870 Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C. One Financial Center

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Telephone 617/542-6000

Attorneys for Applicants

Date: September 28, 2001 Attorney Docket No. 23265-011

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